

ABSTRACT

The invention concerns a system (9) for managing quality of service measurement on a network comprising means (3) for storing a set of logical quality of service rules defined by operators, means (2) for instantiating the logical rules, said instantiation being carried out based on the service independently of the network technology, means (2) for determining measurement points independently of the network technology, means (4,5) for implementing the measurement points on the elements (8) of the network and means for collecting data obtained from the measurement points. Said system (9) is particularly adapted to control quality of service and to charging policies and can be integrated in a global service management system on a network.